

Eastshore Pediatric Dental has always made infection control a top priority, and in the times of COVID-19, this is especially important for your family. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. In addition to our current strict infection control procedures, hospital grade class B sterilizers, and diligent team training, we have implemented the following changes and guidelines:

**1. Masks:** We will ask that everyone over the age of two wear a mask to their appointment. Dr. Kim, Dr. Thea, and the team will also be wearing masks throughout the day, so we will all match!

**2. One parent/guardian per child:** We ask that only one parent/guardian per scheduled child (up to two parents maximum) attend the appointment to maintain social distancing. We are also staggering our appointment times to reduce the number of people checking in at the same time.

**3. Screening:** We will call you the day before your appointment to complete a pre-visit COVID-19 screening and answer any specific questions. If you, or your child, is experiencing a fever, cough, sore throat, or runny nose we ask that you call our office to reschedule. All of our office team members will also complete a daily COVID-19 screening and temperature reading.

**4. Check in:** We will be using a "virtual waiting room". When you arrive in our parking lot we ask that you stay in your car and call our front desk at 510-964-0168. We will greet you at the door, take everyone's temperature, and have the parent fill out screening forms. We have hand sanitizer that we will ask you and your child to use when you enter the office.

**5. Exams and cleanings:** We are modifying our cleanings during this first phase of opening. Our focus will be on oral hygiene instruction and hand scaling to remove plaque and calculus from the teeth. We will be able to remove surface stains with our polishing paste and gauze. We can do a very thorough cleaning with our new protocol, and focus on teaching your child how to improve their oral hygiene at the same time!

**6. Office changes:** We are installing HEPA filters in our HYAC system, and have six medical grade HEPA air purifiers ordered. For the time being we have removed toys, iPads, and magazines from the front area. We have sneeze guards placed at the front desk areas, and will be completing frequent "sweeps" to sanitize surfaces. We have new "easy to wipe" chairs in the reception area that are spread apart to assist with social distancing.

**7. What has not changed!** We are the same dedicated team making your experience comprehensive and child friendly. We still have the cheerful pediatric office design you have come to expect. As always, we have fun movies at each patient chair, and of course, we will help your child select their prize at the end of the appointment.

Please call with any questions or concerns you might have. We look forward to seeing you and your children soon!

Ors. Thea Dosanjh, Teri Kim and Team